

AGENDA
PLANNING COMMISSION OF THE CITY OF NEW CASTLE, PA

CITY COUNCIL CHAMBERS
230 N. JEFFERSON STREET
NEW CASTLE, PA 16101-2220

WEDNESDAY, MAY 6, 2020- 7:00 P.M.

I. OPENING EXERCISES

- A. Call to Order
- B. Roll Call
- C. Pledge of Allegiance

II. APPEALS

A. On the Table:

2020-03 Conditional Use Request of DON Recovery Services, Inc. for Drug and Alcohol Counseling Center (ARTICLE 1322) Ord. 8027 passed 11-29-2012, at 101 S. Mercer Street in the C-2 Central Business District of the Second Ward.

B. To Be Removed From Table:

2020-03 Conditional Use Request of DON Recovery Services, Inc. for Drug and Alcohol Counseling Center (ARTICLE 1322) Ord. 8027 passed 11-29-2012, at 101 S. Mercer Street in the C-2 Central Business District of the Second Ward.

C. New Appeals - NONE

III. ADJOURNMENT

Request No.: 2020-03

APPLICATION FOR CONDITIONAL USE

(Pursuant to Section 913.2 of the Municipalities Planning Code and
Section 1329.06 of the City of New Castle Zoning Ordinance of 2009)

I. IDENTITY OF PROPERTY FOR WHICH CONDITIONAL USE IS REQUESTED:

Ward: Second Deed Reference: 2019-000378
[attach copy of deed(s)]
Section: 42 Parcel ID No.: 02-044300
Lot No.(s): 410
Street Address: 101 S Mercer Street
New Castle, PA 16101

II. APPLICANT:

Name: Philip W. Boreznick Phone No.: (724) 920-9322
Address: 600 Hazel Ave
Ellwood City Pa 16117
Owner: DON RECOVERY SERVICES, INC Phone No.: 724-652-5744
Address: 101 S Mercer Street
New Castle Pa 16101

(If applicant is not the owner, written authority from the owner to make this application must be attached)

III. CHARACTERISTICS OF PROPERTY FOR WHICH CONDITIONAL USE IS REQUESTED:

Zoning District: C-2 (Central Business) Lot Size: .82 acres
Present Structures or Improvements on the Property:
77 thousand square foot commercial building

IV. NATURE OF CONDITIONAL USE REQUEST:

Specific Use Desired: Drug and Alcohol Counseling Center
[Article 1322] Ord 9027 Passed 11/29/2012

(a site development plan must be attached)

- ☐ The desired use is defined as Drug/Alcohol Counseling Centers
under §1329.04 of the City of New Castle Zoning Ordinance of 2009.
- ☐ The desired use is not defined under §1329.04 of the City of New Castle Zoning Ordinance of 2009.

I verify that the statements of fact made in the foregoing Application for Conditional Use are true and correct to the best of my information, knowledge and belief. I understand that false statements herein made are subject to the penalties of 18 Pa. C.S. Section 4904 relating to unsworn falsification to authorities.

I request that this Application for a Conditional Use be presented to the Planning Commission of the City of New Castle. I understand that after review of my application, the Planning Commission of the City of New Castle will recommend to New Castle City Council that my conditional use request be approved or denied. I further understand that my request for a hearing pursuant to Section 913.2 of the Pennsylvania Municipalities Planning Code will be made on the date this application is received at a meeting of New Castle City Council.

Dated: 3/3/2020

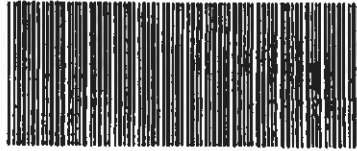
Applicant: [Signature]

OFFICE OF
Janet L. Kalajainen



REGISTER AND RECORDER
LAWRENCE COUNTY

Lawrence County
Government Center
430 Court Street
New Castle, PA 16101-3593
Phone: (724) 656-2128
Fax: (724) 656-1966
recorder@co.lawrencepa.us



1328888-0005-

RECORDING COVER PAGE

Page 1 of 6

Document Type: Deed

Transaction #: 1310121

Document Date: 01/10/2019

Document Page Count: 5

RETURN TO:

ATTORNEY PHILIP BEREZNAK
PICKUP

SUBMITTED BY:

DON ENTERPRISES INC
1929 E. WASHINGTON ST
NEW CASTLE, PA 16101

PARCEL ID: 02-044300

NUMBER OF IDS: 3

PARTY 1: CENTRAL BUILDING OF NEW CASTLE LP

CONSIDERATION/SECURED AMT: \$150,000.00

FEES / TAXES:

Recording Fee	\$86.75
Extra Page Fee	\$2.00
State Realty Transfer Tax	\$1,500.00
City of New Castle RTT	\$750.00
City of New Castle SD RTT	\$750.00
Parcel ID Certification Fee	\$30.00

Total: \$3,118.75

Document Number: 2019-000378

Recorded Date: 01/16/2019 08:04:39 AM

I hereby CERTIFY that this document
is recorded in the Recorder's Office of
Lawrence County, Pennsylvania



Janet L. Kalajainen

Janet L. Kalajainen
Recorder of Deeds

PLEASE DO NOT DETACH

THIS PAGE IS NOW PART OF THIS LEGAL DOCUMENT

NOTE: If document data differs from cover sheet, document data always supersedes.

*COVER PAGE MAY NOT INCLUDE ALL DATA, PLEASE SEE INDEX AND DOCUMENT
FOR ANY ADDITIONAL INFORMATION.

DEED

THIS DEED, made the 10th day of January 2019, between:

CENTRAL BUILDING OF NEW CASTLE, L.P, a Pennsylvania Limited Partnership, party of the first part, grantor,

-and-

DON ENTERPRISES, INC., a Pennsylvania non-profit corporation, with offices at 1929 East Washington Street, New Castle, Pennsylvania 16101, grantee;

WITNESSETH:

That in consideration of the sum of ONE DOLLAR (\$1.00), and other good and valuable consideration, in hand paid, the receipt whereof is hereby acknowledged, the said grantor does hereby grant and convey to the said grantee, its successors and assigns:

CERTIFIED BY
MP

PARCEL I.D. NO. 02-044300
(Parcel No. 1)

ALL THAT CERTAIN piece, parcel or lot of land situate, lying and being in the Second (2nd) Ward of the City of New Castle, Lawrence County, Pennsylvania, being more particularly bounded and described as follows, to wit:

BEGINNING at a point of intersection on the East line of South Mercer Street with the South line of South Street and running thence in an Easterly direction along said South line of South Street, 160 feet to a point on the West line of Apple Alley; thence by the West line of said Alley, South 1° 25' 15" East, 158.77 feet, more or less, to a point at the intersection of the West line of said Alley with the Northwest line of Neshannock Creek, as established by City Ordinance, thence South 37° 22' West by the same, 105.04 feet, more or less, to the North line of Lawrence Street; thence by the North line of Lawrence Street, South 88° 14' 15" West, 94.2 feet, more or less, to the East line of South Mercer Street; thence North 1° 25' 15" North, 240.31 feet, more or less, to the place of beginning.

ALSO BEING Lots Nos. 410, 411, 412 and 416 in Section 42 of the Official Survey of the City of New Castle, as presently constituted and also being Lots Nos. 119, 120, 121 and 122 in the John C. Stewart's Original Plot of the City of New Castle.

BEING the same premises conveyed to the Grantor herein by Central Building, Pennsylvania general partnership, by deed dated July 13, 2006, and recorded in the Lawrence County Office of Recorder of Deeds on August 2, 2006, at Document Number 2006-008920.

PARCEL I.D. NO. 02-024400

(Parcel No. 2)

CERTIFIED BY
MP

ALL THAT CERTAIN piece, parcel or lot of land, situate, lying and being in the Second (2nd) Ward of the City of New Castle, County of Lawrence and Commonwealth of Pennsylvania, being known as Lot No. 420 in Section 42 of the Official Survey of the City of New Castle, bounded and described as follows, to wit:

BOUNDED on the West by Apple Alley; on the North by South Street and on the Southeast by the Neshannock Creek.

BEING the same premises conveyed to the Grantor herein by Central Building, Pennsylvania general partnership, by deed dated July 13, 2006, and recorded in the Lawrence County Office of Recorder of Deeds on August 2, 2006, at Document Number 2006-008917.

PARCEL I.D. NO. 02-304500

(Parcel No. 3)

CERTIFIED BY
MP

ALL THAT CERTAIN piece or lot of land situated in the Second (2nd) Ward, being known and designated as Lot 544 of Section 42 of the Official Map of the City of New Castle, Pennsylvania, bounded and described as follows:

BEGINNING at a point at the intersection of the East line of South Mercer Street and the South line of Lawrence Street Extension, said Lawrence Street being 50 feet in width at this point; thence by said South line of Lawrence Street Extension North 88° 14 ½ ' East, a distance of fifty-five feet more or less to the West channel line of Neshannock Creek; thence by said channel line in a southwesterly direction a distance of 87 feet more or less to the East line of South Mercer Street; thence by said Mercer Street 1° 25 ¼ ' West, a distance

of 68 feet more or less to a point on the South line of Lawrence Street and the place of beginning.

BEING the same premises conveyed to the Grantor herein by Central Building, a Pennsylvania general partnership, by deed dated July 13, 2006, and recorded in the Lawrence County Office of Recorder of Deeds at Document Number 2006-008919.

The true, actual and complete consideration for this conveyance is the sum of \$150,000.00.

This deed corrects the erroneous assignment of Parcel Identification Numbers 20-044300 and 02-304500 on Document Numbers 2006-008919 and 2006-008920, respectively. These Parcel IDs were inadvertently switched during previous transfers and have been corrected in the within deed. An additional correction has been made to the description of Parcel ID No. 02-304500 as to the last notation of degree and minute direction.

TOGETHER with all and singular the improvements, ways, streets, alleys, driveways, passages, waters, watercourses, rights, liberties, privileges, hereditaments and appurtenances, whatsoever and hereby granted premises belonging, or in any way appertaining, and the reversions and remainders, rents, issues and profits thereof; and all the estate, right, title, interest property, claim and demand whatsoever of the said grantors, as well at law as in equity, of, in and to the same.

TO HAVE AND TO HOLD the said lot or piece of ground described herein with the buildings and improvements thereon erected, the hereditaments and premises hereby granted or mentioned, and intended so to be, with the appurtenances, unto the said Grantee, it's heirs and assigns, to and for the only proper use and behoof of the said Grantee, it's heirs and assigns forever.

AND the said grantor, its successors, or assigns do covenant, promise and agree, to and with the said Grantee, it's heirs and assigns by these presents, that the grantor, its successors and assigns, all and singular the hereditaments and premises hereby granted or mentioned and intended to be, with the appurtenances, unto the said Grantee, it's heirs and assigns, against the said grantor, its successors and assigns against all and every person and persons whomsoever lawfully claiming or to claim the same or any part thereof, by, from or under them, or any of them, shall and will **WARRANT GENERALLY** and forever **DEFEND**.

THIS DOCUMENT MAY NOT SELL, CONVEY, TRANSFER, INCLUDE OR INSURE THE TITLE TO THE COAL AND RIGHT OF SUPPORT UNDERNEATH THE SURFACE LAND DESCRIBED OR REFERRED TO HEREIN, AND THE OWNER OR OWNERS OF SUCH COAL MAY HAVE THE COMPLETE LEGAL RIGHT TO REMOVE ALL OF SUCH COAL AND, IN THAT CONNECTION, DAMAGE MAY RESULT TO THE SURFACE OF THE LAND AND ANY HOUSE, BUILDING OR OTHER STRUCTURE ON OR IN SUCH LAND, THE INCLUSION OF THIS NOTICE DOES NOT ENLARGE, RESTRICT OR MODIFY ANY LEGAL RIGHTS OR ESTATES OTHERWISE CREATED, TRANSFERRED, EXCEPTED OR RESERVED BY THIS INSTRUMENT.

(This Notice is set forth pursuant to Act No. 255, approved September 10, 1965, as amended.)

IN WITNESS WHEREOF, said grantor(s) has hereunto set its hand and seal the day and year first above written.

Attest:

: CENTRAL BUILDING OF NEW CASTLE, L.P.,

: By: CENTRAL BUILDING OF NEW CASTLE, LLC

: Its: GENERAL PARTNER

: By Douglas McCaskey (SEAL)

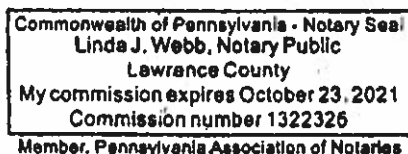
: Douglas McCaskey, Sole Manager

COMMONWEALTH OF PENNSYLVANIA :
 : ss:
COUNTY OF LAWRENCE :

On this the 10 day of January, 2019, before me, a notary public, the undersigned officer, personally appeared DOUGLAS MCCASKEY, who acknowledged himself as being authorized to do so, executed the foregoing instrument for the purposes therein contained.

IN WITNESS WHEREOF, I hereunto set my hand and notarial seal.

Linda J Webb
Notary Public



CERTIFICATE OF GRANTEE'S MAILING ADDRESS

I hereby certify the correct mailing address of the grantee herein is:
1929 East Washington Street, New Castle, Pennsylvania 16101.

Castle, Pennsylvania 16101.

Google Maps 40 S Mercer St

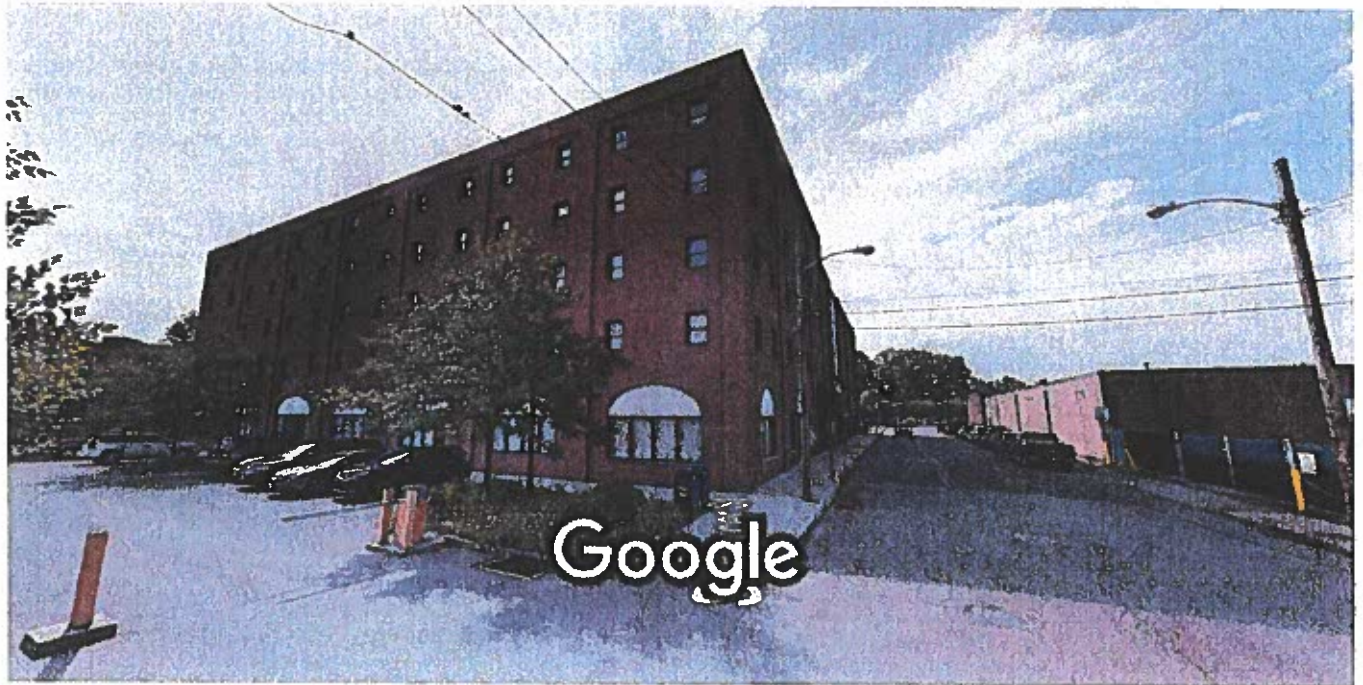


Image capture: Aug 2016 © 2020 Google

Google Maps

153 S Mercer St



Image capture: Aug 2016 © 2020 Google

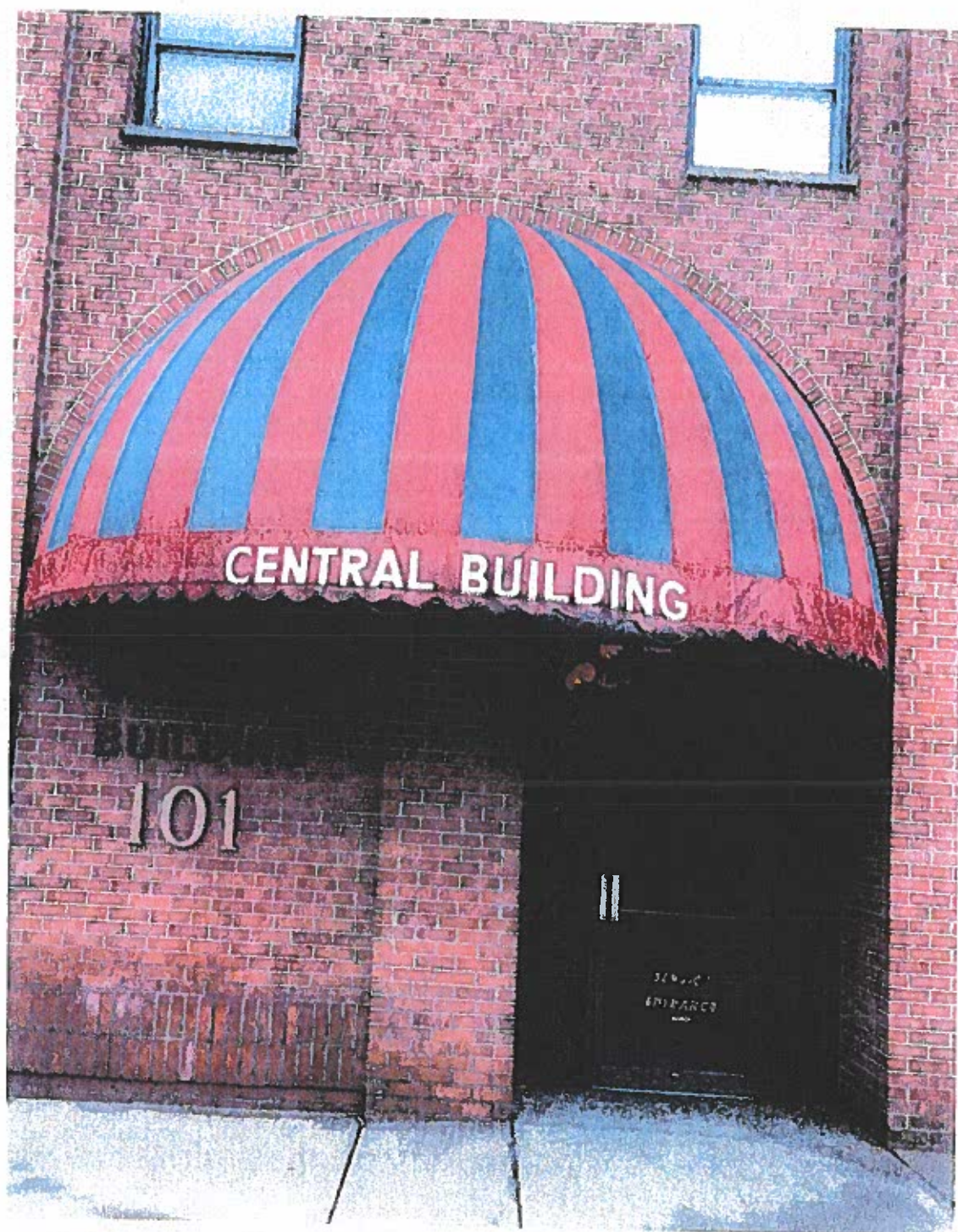
Google Maps

104 S Mercer St



Image capture: Aug 2016 © 2020 Google

DON RECOVERY SERVICES



CENTRAL BUILDING
Suite 105
101 South Mercer Street
New Castle, PA 16101

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ZONING/ HISTORY

The Central Building located at 101 South Mercer Street is zoned C-2 Central Business District and is the location where DON RECOVERY Services is looking to operate.

It is located close to the Lawrence County Drug & Alcohol Commission. And, is the same location that Highland House had offered out-patient drug and alcohol services. Additionally, the Central Building was also the site of other professional services such as medical offices and legal offices.

In 2009, Highland House, a drug and alcohol treatment provider, offered out-patient services at the Central Building. In August of that year, New Castle Planning Commission recommended amending the zoning ordinance to allow Highland to consolidate all its services, including residential, at the Central Building.

However in October of 2009 New Castle City Council denied the conditional zoning to add Highland House's residential services at the Central Building.

In March of 2013, a conditional zoning use request was granted by the New Castle Planning Commission to allow New Horizons Treatment Center, also a Drug and Alcohol Treatment provider to operate in Washington Center, also zoned C-2 central business district. **As of May, 2019 New Horizons is still offering Drug and Alcohol Treatment in the heart of downtown.**

As of May 17, 2019 the New Castle News reported that permission has been granted to Accessible Recovery Services (ARS) located at 125 East North Street, to continue servicing their clients until a conditional use permit is requested.

Services that are offered by these three (3) Drug and Alcohol Treatment centers are as follows:

Highland House: In-patient residential for women, non-hospital, drug-free services;

New Horizons Treatment Center: Out-patient counseling only; and

Accessible Recovery Services: provides MAT (Medication Assisted Treatment — Buprenorphine, vivitrol and sublocade (injectable buprenorphine) without counseling services.

Drug & Alcohol services in New Castle are also provided by: White Deer Run, offering the same services as New Horizons — out-patient counseling only; and Discovery House (Union Township) which is strictly a methadone clinic.

Although these single-service treatment facilities are operating within or around the City of New Castle, the needs of our community are not being adequately served.

THE NEED

In March, 2019 the Community Assessment for Lawrence County, Pennsylvania was published. The report found that:

Lawrence County has the 12th highest rate of overdose deaths per 100,000 people. Our birthing facilities reported 15 births of babies exposed to drugs and alcohol per 1,000 newborn stays. (Assessment, page 80.)

On January 11, 2018 the Beaver County Times reported:

Lawrence County's overdose death rate is significantly higher than the rate statewide, which is 36.5 deaths per 100,000. According to data from the Center for Disease Control, the overdose death rate per 100,00 residents for the United States is estimated at 19.8.

In September 2018 the Joint Intelligence Report was published by the DEA Philadelphia Division and found that Pennsylvania's drug death numbers exceeds the national average of 22 per 100,000 in 2017.

Mental illness is common among those who struggle with substance abuse and addiction.

A study published in 2017 by the Substance Abuse and Mental Health Services Administration estimated that of 8.2 million who suffer co-occurring mental health issues with substance abuse addiction only 6.9% received the mental health and substance abuse treatment needed.

According to the National Survey on Drug Use and Health (NSDUH) 45% of those suffering with addiction have co-occurring mental health disorders.

The study also found that a multi-disciplinary approach to treating addiction and underlying mental health and/or emotional issues have resulted in documented progress in treatment and established a model for implementing strategies and achieving success in combating opioid addiction.

Thus, a program that addresses both addiction and co-occurring mental/emotional health issues truly addresses the needs of those afflicted and improves the community as a whole.

As of May, 2019 only **one** drug treatment program in Lawrence County addresses both addiction and the issue of mental / emotional health: The Lawrence County Treatment Court. However, the only individuals who have access to this program are those involved in the Criminal Justice system. Thus, unless an individual suffering addiction commits a criminal offense the demonstrated most successful form of addiction treatment is denied them.

The success of the Lawrence County Treatment court continues to be praised within the Community, yet that level of treatment and success is denied to the general public.

The County need and treatment recommendations within Lawrence County are determined by a Single County Authority (SCA). In Lawrence County the SCA is the Lawrence County Drug and Alcohol Commission. LCD&A was appointed as the SCA by the Lawrence County Commissioners.

SCAs are essentially the gatekeeper for Medicaid (Value Behavior Health) payments to the county drug and alcohol treatment providers within their county. They are tasked with contracting with providers to pay for treatment for those without insurance coverage until coverage can be secured. SCAs are then reimbursed by insurance carriers for treatment payments they advanced. The SCA will only refer individuals to treatment providers with whom they contract.

As such, SCAs control the number of treatment providers with whom they contract and ultimately through those contracts determine what addiction treatment services are offered within their county.

Presently, according to LCD&A website, they presently contract with the following drug and alcohol treatment providers **in Lawrence County**: Community Alternatives; Highland House; New Horizons Treatment Center and White Deer Run.

Yet the Pennsylvania Department of Drug and Alcohol Providers on their website list six (6) Lawrence County drug and alcohol treatment providers: Freedom Healthcare Services in Ellwood City; Community Alternatives; Discovery House (methadone); New Horizons; Highland House; and White Deer Run. None of which offer multi-disciplinary; multi-dimensional treatment programs.

SCAs fall under the purview of the Pennsylvania Department of Drug and Alcohol Programs (DDAP). Their mission is to promote recovery in conjunction with the SCAs. SCAs are tasked with the development of a service delivery system in response to community needs. (DDAP Treatment Manual, July 1, 2015-June 30, 2020.)

Provisions of the DDAP Treatment manual dictate under Section 6.00, subsection 1 that:

"The SCA must enter into a fee-for-service contract with at least two providers for each service activity in the full continuum of care." Whereas, subsection 2 continues that the SCA "shall contract with two approved Medication Assisted Treatment (MAT) providers and refer individuals for its services as indicated by the American Society of Addiction Medicine (ASAM)." Upon review of the providers in whom LCD&A contracts within the County, this mandate is not being met.

Further, the Commonwealth of Pennsylvania Department of Auditor General published the *Performance Audit Report — Opioid Treatment Audits* in July of 2017. At pages 11-12 the Auditor General specifically found that Lawrence County failed to offer services through MAT (medically assisted treatment) providers, only providing access to methadone treatment. "Therefore, the lack of other MAT choices in these counties leaves their populations underserved by all possible effective treatments." (pg. 11.)

The drug and alcohol treatment needs of Lawrence County, specifically the multi-disciplinary, multi-dimensional approach as recommended, is not being offered to the Community in general. The recommended model of treatment in Lawrence County is only offered to those facing criminal charges.

DON RECOVERY Services is prepared to meet that need.

THE LOCATION

The CENTRAL BUILDING is the ideal location of DON RECOVERY Services for several reasons.

The services in which DON RECOVERY Services seeks to offer has historically been provided at that location. Thus, we are not seeking to change what has been.

DON owns the Central Building. Rents and fees paid by DON RECOVERY Services to DON Enterprise, Inc., a private non-profit organization, will, after costs, be resourced back into the non-profit to support services provided to the consumer and community based improvement projects.

The Central Building, despite the zoning, is not located in the heart of the city, unlike New Horizons Treatment Center, but is situate on a side street.

It is located in close proximity to Lawrence County Drug and Alcohol Commission and its Kaufmann's Corners, a social gathering place for those in recovery.

The Central Building historically has housed out-patient drug and alcohol services (Highland House). Additionally, professional offices such as attorneys; physicians; governmental offices; and service providers (PARC, Office of Vital Statistics, etc.) have had their offices within the Central Building. Thus, it appears that the historical use of the Central Building is consistent with the services to be offered to the Community by DON RECOVERY Services.

Although not on the main street, the Central Building is easily accessible. A number of individuals seeking treatment for addiction and/or co-occurring disorders do not have access to dependable transportation. South Mercer Street is easily in walking distance from downtown locations and bus stops, thus adverse weather conditions will not prove a deterrent to attending scheduled treatment appointments.

Lastly, its location, South Mercer Street, provides a straightforwardness in security monitoring and limiting foot traffic in and around DON RECOVERY Services and deters loitering in the area.

DON RECOVERY Services

Provides a multi-dimensional, multi-disciplinary treatment approach to addiction treatment. We are dedicated to providing individuals with the tools, resources and direction necessary to achieve and maintain wellness.

DON RECOVERY has adopted and expanded upon the treatment approach utilized within the Lawrence County Treatment Court — bringing the recommended and successful approach to the treatment of drug and alcohol addiction with co-occurring mental/emotional health issues.

Whether the mental/emotional health issues existed prior to addiction; developed concurrent with the substance abuse or is a result of the addiction and the turmoil addiction causes; treating addiction without addressing the mental/emotional health issues limits treatment focus and disregards the individual as a whole.

Just as addiction effects the physical and mental health of the individual, addiction also harms family relationships, social, educational, employment, and housing factors in the individual's life. Without providing tools to improve or alleviate the strains in each of these areas, success is hard to maintain. DON RECOVERY Services in addition to providing the core addiction treatment also offers services addressing these ancillary issues.

Our Approach

Begins with a professional staff.

Our Medical Director/Physician is licensed within the Commonwealth and a Certified MAT provider. Our Nurse/Practitioner also certified, supports and supplements the Medical Director.

A team of counselors: MAT certified Addiction Counselors; Peer Specialists; and our contracted consultant licensed Psychologist makes up our professional team.

Individuals who are committed to make a change in their lives — those willing to voluntarily subscribe to our structured and rigorous program — begin with a general intake interview. After a full explanation of our treatment options are presented, a medical exam is conducted. Next the multi-dimensional assessment is conducted to obtain an initial introduction to the individual: their substance use; physical health; mental and emotional health; family and home life; educational and work experience; living situation; transportation issues; and what their personal goals are in seeking treatment. Additionally, the mental/emotional health assessment is conducted.

With the completion of the medical examination and the multi-dimensional and mental/emotional health assessments, the entire professional team meets and works together to develop an individualized treatment plan.

Medication Assisted Treatment

If an individual chooses the Medication Assisted Treatment path to recovery; they will undergo a four (4) phase MAT program.

It should be noted that no medication is maintained on the premises and no written prescriptions are issued by the doctor/nurse practitioner directly to the individual. All prescriptions are electronically submitted to the individual's pharmacy. In fact, as of October 24, 2019 all controlled substance prescriptions must be electronically prescribed in Pennsylvania (HB 353).

The program begins with medically monitored initiation of the treatment; followed by a period of stabilization and then the maintenance phase. During this period medical determines the minimal, yet effective, dosage of the buprenorphine/naloxone to alleviate withdrawal and cravings associated with substance abuse.

All individuals within the MAT Treatment path are medically monitored and counseled throughout each phase of treatment.

It has been found in the alleviation of the symptoms of withdrawal/cravings a fuller assessment and targeting of issues can be made and the ability to focus and commit to the treatment requirements can be increased.

All during the MAT treatment, in addition to addiction counseling, specialized MAT counseling is added to their treatment plan.

The last phase of MAT Treatment involves the tapering. Once the individual been successful in meeting the treatment plan requirements, medical will gradually taper the buprenorphine/naloxone dosage until the individual can sustain drug free.

Mental/Emotional

Studies have shown and experience with the Lawrence County Treatment Court has demonstrated, that mental/emotional issues are often co-occurring with addiction. Whether these issues drew the individual to abusing controlled substances; developed during the use of the controlled substances or resulted because of the damage addiction causes to the individual and those surrounding them; a mental/emotional health assessment is included within the multi-dimensional assessment. This assessment and the recommendations by the psychologist are included and are a key part of the individual's treatment plan.

Addiction Counseling

Central to the treatment plan is addiction counseling. Whether intensive out-patient that consists of a minimum of nine (9) hours a week or standard out-patient counseling (as they progress) to meeting with the counselor a minimum of four (4) hours per month; these sessions are key to educating, increasing their awareness and creating a tool box of resources and support to develop the confidence to achieve wellness and live a full and healthy lifestyle. And, peer support specialists supplement and reinforce these components outside the structured counseling setting.

Ancillary Services

Implementation of the core treatment programs is just the starting point in treatment with DON RECOVERY Services.

Part of the individual's initial assessment includes the consequences of addiction as it effects family relationships; child/parenting issues; educational, vocational, and employment status; transportation issues and housing.

Just as addiction damages each aspect in an individual's life; healing and achieving wellness must include steps to repair each factor affected.

Through DON's affiliates, DON RECOVERY Services is able to include within the individual treatment plans specialized counseling and/or referrals through affiliates to address family/child care needs. We can offer programs, again either directly or through our affiliates to address educational needs whether that is support and tutoring to achieve a GED or assistance in preparing the application to a vocational or college-level school. We will work with the individual in meeting transportation issues and can assist in helping the individual obtain a driver's license. DON also offers employment services.

DON RECOVERY through DON affiliates is also in the process of offering transitional housing options. DON RECOVERY Services believes that individual responsibility and accountability is key in building the strength and confidence necessary to achieve a sober, stable, full and happy life. As such, our focus is developing transitional housing options (*not group homes*) where the individual is responsible for the rent, utilities and everyday housekeeping — thus reinforcing necessary life skills.

These services are implemented as needed while the individual is still in treatment so the support network built continues to aid in individual successes.

Accountability

DON RECOVERY Services is created for those serious and committed to recovery. Individuals voluntarily choose the treatment program. Our treatment programs are rigorous and structured. We understand that relapses occur and we will reassess and modify treatment plans to address issues that may arise during treatment. But, we expect those within our program to have the same determination and drive to achieve wellness as we dedicate to their treatment needs. As such, several measures to ensure compliance are built within the program.

For example, all individuals within our Treatment program, regardless of treatment path are required to submit to drug screening. These drug tests are conducted both on a scheduled basis and randomly. Drug screens are conducted on site through our certified lab technician using Siemens Viva-ProE System allowing for diagnostics of up to twelve (12) reagents per sample.

Certification for this system of urine screening is approved through SAMHSA (the Substance Abuse and Mental Health Services Administration).

However, if concerns arise regarding the adulteration or attempted adulteration of a urine sample, DON RECOVERY also has the option to utilize alternative screening such as saliva or hair samples.

Diversion is always a concern especially with those involved in the medication assisted treatment program. As such, random medication counts are conducted. Additionally, (through cooperative agreements and executed consents/releases) participating pharmacies will provide DON RECOVERY with lot numbers and fill dates of all buprenorphine/naloxone prescriptions for those within our program. Random checks not only involve the buprenorphine/naloxone levels within the individual's system at any given time; but random medication counts and comparisons provide additional scrutiny.

Individuals within the program are required to promptly attend and participate in all appointments, counseling or services scheduled.

And, those enjoying transitional housing through DON RECOVERY understand that random visits by Peer Specialists may occur to check on their progress and may conduct random medication counts.

All these factors, plus others not addressed here, are clearly spelled out for all those seeking treatment with us. When an individual chooses to treat with DON RECOVERY, it's a commitment.

Security

Those being treated with DON RECOVERY Services are assured that their privacy is protected. Confidentiality is essential to trust in treatment.

Security plans are in place to ensure that staff and those receiving treatment are within a safe and secure environment.

As previously touched upon, several checks and balances are instituted to detect and deter the diversion of medication.

However, DON RECOVERY Services also has a commitment to the Community.

To alleviate community concerns we have installed security cameras to monitor the areas surrounding the Central Building, the sidewalks in front of the building and all parking lots. All access doors are secured and entrance into the treatment center is secured. Again, no medications are maintained on the premises and no individual leaves the facility with a prescription for MAT, all treatment prescriptions are electronically issued to the pharmacy.

Each person choosing to treat with DON RECOVERY Services is made aware; must understand; and agree to a code of conduct. We are committed to helping those who want to help themselves become responsible and productive members of the community. Accountability and personal responsibility is principal to wellness.

The Community

Just as DON RECOVERY Services reaches out and collaborates with DON and its affiliates and the community as a whole, we will not deny our services to other treatment providers who wish to expand services to their clients.

DON RECOVERY Services will work with those whose goals are the same as ours: helping those afflicted by addiction and/or co-occurring disorders to achieve wellness. Whether it is adding our strictly monitored MAT treatment to their treatment program or if outside agencies wish to utilize our drug screening capabilities, DON RECOVERY will collaborate with those providers or agencies.

Those at DON RECOVERY Services have been blessed with the experience and training to see what a collaborative and cooperative treatment program can do in assisting individuals in regaining their life, rebuilding their families and contributing to their communities through employment.

A community is made of individuals.

Healthy and productive individuals enhance and grow the community.

DON RECOVERY Services has a commitment to the individual and the community.

Conclusion

DON RECOVERY Services is not asking to change or modify the traditional and historical use of the Central Building. We are asking to offer the needed services at a convenient and centralized location where such services were once offered.

In this proposal we have briefly summarized the mission of DON RECOVERY Services, the treatment paths offered. We have assured that no medication will be stored on premises, nor will prescriptions be issued directly to those seeking treatment. And we have briefly summarized the rigors and the structured nature of our treatment program.

We discussed a few of the diversionary reduction programs we have instituted as well as safety provisions not only for the staff and individuals being treated, but also to the building and surrounding property.

Lastly, we extend our services to those other treatment providers who wish to enhance services to their clients and other agencies within the community where we may offer service.

The heart of DON RECOVERY Services and its affiliation with DON Enterprises, Inc. is focused on serving the community and improving the lives and futures of the individuals who make this:
Our Home and Our Community.

April 13, 2020

Planning Commission for the City of New Castle, PA

ACTION on item 2020-03 Conditional use request of DON Recovery Services for a Drug and Alcohol Counseling Center at 101 S. Mercer Street

References:

1. Special Meeting Agenda for Wednesday March 18, 2020 (only agenda page attached).
2. Supplementary material provided via emailed PDF file of a PowerPoint presentation for the 3/18.2020 meeting (attached)
3. Questions to DON Recovery (attached)
4. Responses from Don Recovery to questions above (attached)

Unfortunately, there was no public participation at the 3/18 special meeting or at any other subsequent point in the Planning Commission's review due to mandatory COVID Crisis restrictions and technical streaming problems. All discussion took place in phone calls and email exchanges.

This document was written by Chris Miller, Chairman of the Planning Commission, and will serve as a record for the extended Planning Commission meeting of 3/18/2020.

FINAL VOTE TABULATION

A yes vote was agreeing to grant the Conditional Use. A no vote was a vote against granting the Conditional use. The reader is encouraged to review the individual emails from the Commission members for criteria used in their decisions.

- Chris Miller YES
- Dave Esposito YES
- Frank Ross YES
- Steve Farris NO
- Jeff Fandozzi NO
- Overall: 3 votes for and 2 votes against.

Below are copies of the emails in which the Planning Commission members registered their votes. The opinions expressed below are neither supported nor denied by the writer of this summary. If any reader of this summary wishes to discuss any issues mentioned below, they should attend the next Planning Commission meeting so that such discussion can take place at a public meeting, on the record.

Chris Miller

While I do not support the concept of non-commercial activities in the downtown business area; I feel that there is definitely a need for the proposed services in an area served by public transportation providers. To me, this need takes precedence. I vote for granting the conditional use.

Dave Esposito

I have given the Don Recovery appeal a lot of thought and have carefully reviewed the Power Point presentation prepared by Don Services as well as their answers to the question posed to them. I would have liked to have had public input but that was unachievable given the City's technological limitations. I am especially interested in comments, if any, from neighboring property owners. I am sad to say that it appears, from the interest in downtown properties, the highest and best use for central business district properties is not for profit, social service uses. I would be delighted to have an appeal to review that was a for profit commercial use but alas that is not what we see before us. I can't help but think as more social service uses are located downtown, the area will continue to be less attractive to other commercial uses.

If this region is to support a vibrant city center there has to be a complete change of mindset for all parties including the townships accepting more responsibility to host regional social services and affordable public housing. Currently, the City bears the responsibility of hosting these very important uses while the townships continue to siphon the remaining commercial uses out of the City.

My vote is to approve Don Recovery's request for conditional use, as other members have said in their statements, the use is not ideal for the central business district but needed to Lawrence County. I just wish the location of Don Recovery would not be in the Central Business District.

David Esposito, Member
New Castle Planning Commission

Frank Ross

I forgot number 8. The presentation last week mentioned they will receive a grant to cover COVID 19 testing. I thought this was another positive factor as testing has been otherwise limited.

Sent from Yahoo Mail for iPhone

On Friday, April 10, 2020, 2:09 AM, Frank Ross <rcicompany@yahoo.com> wrote:

Hello all, I hope everyone is well.

I have considered the proposal from Don's Services and have the following to offer.

First of all let me say that its no surprise that such a use is unpopular, I can understand why many are not supportive of this use, its not the vision for our downtown, but for a variety of reasons I am for the use. Below is a summary.

- 1) substance abuse is serious problem, prior to COVID 19 it was at the very top of the list of healthcare problems nationwide
- 2) I view treatment centers necessary to combat the problem
- 3) while not the vision we share for our downtown (restaurants, coffee shops, other shops) it is needed and the other uses alluded us before COVID 19, the after will make it even harder for these uses to happen.
- 4) I do not think this facility will draw people with substance abuse for afar, rather will serve people who are already in our community, thus the issue is do we want the same people already here to have treatment.
- 5) drugs not kept on site (script written on site only)
- 6) I personally think counselling very often is related to drugs either as the main problem or the underlying problem thus almost any psychologist's practice deals with a measure of drug counselling, this facility specializes in this use but is similar.
- 7) We received a past presentation which seemed credible, the presenter had past experience on the prosecution side and seemed determined to make a positive difference.

This is an outline of my reasons, I respect anyone's dissenting opinion and wish everyone well, please stay safe until we can meet publicly again.

Steve Farris

Mr. James Farris and Planning Commission Members,

I have reviewed the response submitted by DON Recovery. These responses to not dissuade me from my original

guidelines for voting against Don Recovery's request be permitted to locate their business within the Downtown

Business District.

As I have stated several times during the course of these discussions, I strongly believe that this type of activity should

not be permitted in the Downtown Business District, especially if we ever have any hope to revitalize the Downtown

Business district.

Again, I make a motion that this request be denied.

I vote no to this request by Don Recovery Services. This is my formal vote.

I am available for Friday's Planning Commissions Tele-Conference Call. Please advise as to when and how to join in.

Respectfully submitted,

Steve Farris

Jeff Fandozzi

NOTE: The text below was sent as a "text message" to the writer's phone. This is a transcription and is not necessarily accurate but it does convey the writer's opinion of Mr. Fandozzi's feelings.

I was hoping to make a motion that this would be sent to City Council without a recommendation. Since that was not an option, I am a NO vote.

*It was disappointing when asked if they had been to planning before with almost everyone stating no, before the applicant stated yes. It is on record less than a year ago. They knew then what a proper procedure was and chose all the wrong turns and being forced to travel the correct one. Now they want to bully our decision with COVID and closing of borders to bolster there application. I am a true believer in these types of programs, just not these types of people. If they were this dishonest up to this point, ask yourself what they will do once it is in place. I feel they are not for the people in need. **I vote no and recommend denial of this applicant.***



DON Recovery Services

A Multi-disciplinary Approach to Wellness

DON Recovery Services – A multidisciplinary approach

- Treating addiction is not a simple matter. Addiction is multi-faceted. Addiction effects:

- The user;
- Their family;
- Their health;
- Their mental health; and
- The community as a whole.

- Thus, the model treatment for the addict requires a multi-faceted methodology, in other words – A multi-disciplinary approach.
- That is what DON Recovery Services is prepared to offer.

Lawrence County's Need:

- July 2017: *The Commonwealth of Pennsylvania Department of Auditor General* published the results of its OPIOID TREATMENT AUDITS. The audit specifically found that Lawrence County was underserving their population in failing to provide access to all possible effective treatments for addiction.
 - Lawrence County Human Services Plan for Fiscal Year 2017-2018 found: "The need for drug and alcohol services continues to increase in Lawrence County. Heroin and other opiates continue to be problematic and local hospitals are overcome daily with individuals who have overdosed.
 - January 11, 2018: *The Beaver County Times*: "Lawrence County's overdose death rate is significantly higher than the rate statewide, which is 36.5 deaths per 100,000. According to the data for the CDC, the overdose death per 100,000 residents in the US is estimated at 19.8."
-

Lawrence County's Need – continued

- March 2019, *The Community Assessment for Lawrence County*: Lawrence County has the 12th highest rate of overdose deaths per 100,000 people. Our birthing facilities reported 15 births per year where the babies are born exposed to drugs and alcohol per 1,000 newborns.
- March 2019, a study was conducted by the West Chester University of Pennsylvania: which found:
 - For every fatal overdose death, there are an estimated 30 non-fatal overdoses
 - Their research indicated that certain areas of the Commonwealth, specifically: Cambria, Lawrence, Crawford and Clearfield counties were underserving their populations by not providing all possible means of treatment.
 - A key component is the lack of transportation to access treatment and services.
- June 30, 2019, *The Community Health Needs Assessment/Community Health Strategic Plan*, published by UPMC found four (4) significant health needs for Lawrence County:
 - Ranking number 2 of these needs: “Behavior health rated as highly important for the region, with an emphasis on combating opioid and substance use.”

- **SAMSHA (Substance Abuse and Mental Health Services Administration):**

According to the National Survey on Drug Use and Health (NSDUH): 45% of those suffering with addiction have co-occurring mental health disorders (such as anxiety; depression; PTSD; trauma, etc.).”

That of the estimated 8.2 million who suffer co-occurring mental health issues with substance abuse addiction only 6.9% received the mental health and substance abuse treatment needed.

This study also found that a multi-disciplinary approach to treating addiction and the underlying mental health and/or emotional issued has resulted in documented progress in treatment and established the multi-disciplinary treatment model for implementing strategies and achieving success in combating opioid addiction.

Thus, a program that addresses, at a minimum, both addiction and co-occurring mental/emotional health issues truly addresses the needs of those afflicted and ultimately improves the community as a whole.

DON RECOVERY SERVICES IS PREPARED TO MEET THAT STANDARD.

DON Recovery Services

- Who we are:
 - Our purpose and philosophy are simple and direct:
- We are dedicated to ensuring that each person is treated as an individual and receives treatment based on their specific needs.
- Our program is designed to provide each person the opportunity to realize that they possess the ability to live a life that is full and rewarding – free from chemical dependency.

OUR PROGRAM

- DON Recovery Services is an OUTPATIENT multi-disciplinary treatment program designed to treat the individual as a whole – not just the addiction.
- There are three components to our treatment program that are unique which expands the SAMSHA recommended model of treatment and provides an outpatient treatment program – a program unlike those presently offered within the City of New Castle or Lawrence County – We will provide the necessary:

- MEDICAL ASSESSMENTS AND TREATMENT
- PSYCHOLOGICAL ASSESSMENT AND COUNSELING combined with the
- DRUG & ALCOHOL COUNSELING

ALL WITHIN A SINGLE LOCATION

MEDICAL COMPONENT

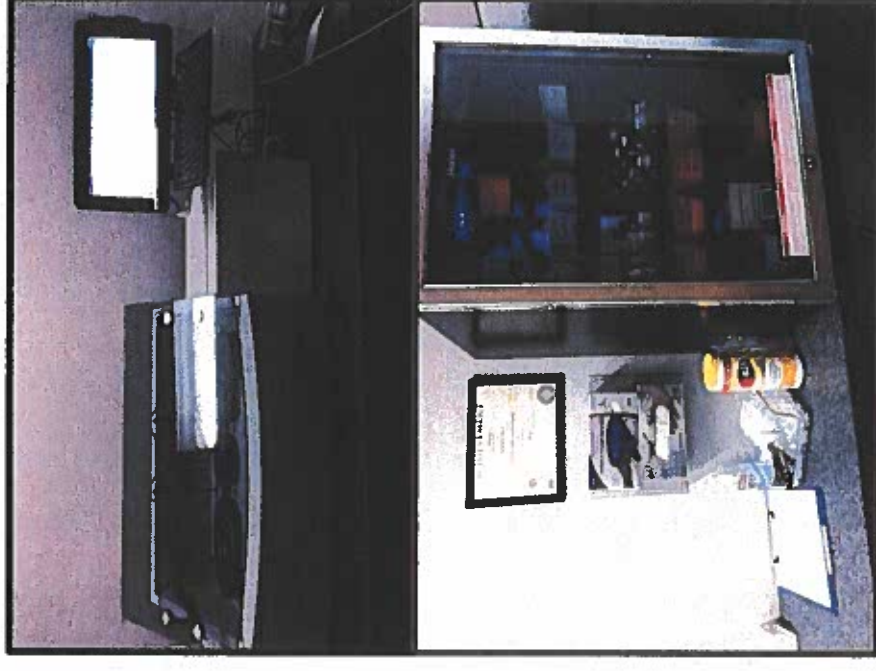
- Medical Director on staff
 - Supervisory over Physician Assistant/Nurse Practitioner
- Initial Medical Assessment for underlying health issues as well as:
 - Preliminary testing for: HIV, Hep-C, STD's and TB – if necessary, treatment referrals
 - Evaluations for Medically Assisted Treatment – Buprenorphine (Suboxone)
 - Monitoring of buprenorphine treatment and tapering
 - Regular follow-up medical assessments during treatment.
- **DRUG FREE FACILITY**
 - No drugs stored, dispensed on site – all prescriptions are e-filed to pharmacies
 - All dosages and quantity of prescribed buprenorphine are monitored for proper usage and to deter diversion.
 - As an individual progresses through treatment, the buprenorphine is tapered until they are drug free.

Why Buprenorphine?

- Highly effective in reducing cravings and withdrawal symptoms so focus can be on treatment
- Less side effects
- Does not cause respiratory depression as with methadone
- Less cognitive dysfunction
- Safer for individuals who suffer other medical issues
- Milder withdrawal symptoms

LABORATORY – IN HOUSE DRUG SCREENING

- A major component in the treatment of addiction is monitoring through drug screening.
- DON Recovery Services has a full-time, in-house laboratory with Certified Lab Technicians supervised by a Medically Licensed Laboratory Director and COLA licensing and certifications.
- The equipment will provide drug screen results within hours at a 99.9% accuracy.
- Thus providing immediate results to ensure treatment program is being followed and continued usage of other drugs and/or diversion is not present. Thus, any issues can be immediately addressed.



PSYCHOLOGICAL

- Licensed Psychologist on Staff
 - Conducts mental health and emotional health assessments during intake
 - Identifies any co-occurring mental/emotional health issue and makes appropriate treatment/counseling recommendations
 - Provides in-house counseling/treatment/and group sessions
 - Re-assesses throughout the course of treatment
 - Studies show that often during treatment, underlying mental or emotional issues do not surface until an individual is drug free. With re-assessment surfacing issues such as: depression, anxiety, trauma, etc. the necessary treatment for these issues can be instituted.
-

ADDICTION COUNSELING

- All Drug & Alcohol Counselors on staff are state certified and maintain 25 hours of continuing education hours per year.
 - Conduct the state mandated ASAM (Treatment Criteria for Addictive, Substance-Related, and Co-Occurring Conditions required by the Pennsylvania DDAP) incorporating addiction criteria, medical assessments and psychological assessments into an individually created treatment plan.
 - Counseling will be conducted individually, in group sessions and will range from Intensive Out-Patient Counseling (5 to 10 hours per week) or Out-Patient Counseling (1 to 5 hours per week) depending on the progress of the individual within the treatment program.
 - Additionally, those individuals who are receiving buprenorphine treatment receive an additional hour in counseling specific to medically assisted treatment.
 - It is this third component that ties all medical, psychological and addiction treatment recommendations into one individually tailored treatment program.
-

DON Recovery Services doesn't stop here..

- Through its association with DON (the Disability Options Network), DON Recovery Services can address the ancillary needs of those in treatment:
 - Employment opportunities
 - Housing options
 - Credit and Financial Counseling
 - And with working in close associations with other Community Services:
 - GED classes
 - Working to prepare for college and/or technical school admission testing
 - English as a second language
 - Parenting classes
 - Family support services
 - And so on.

FACILITY SECURITY

- Security is always an issue for the staff, individuals in treatment and for the public in general
 - Our facility security includes, but is not limited to:
 - Secured entrance door where individuals must be identified and “buzzed” through the electrically locked door
 - Inner office door from waiting area is secured with a coded lock, and individuals are admitted from the waiting area at their scheduled time of appointment
 - Waiting area windows are specially tinted to protect the confidentiality of those seeking treatment from public view
 - Parking areas, sidewalks, entrances and all common areas are monitored through security cameras
 - Designated smoking area is monitored
 - Congregating and/or loitering around the premises is monitored and will not be tolerated.
-

Our Program Director

- Diane Shaffer, Esquire
 - Retired from the position of First Assistant District Attorney from the Lawrence County District Attorney's office after 27 years of service
 - Instrumental in the development, institution and advancement of the Lawrence County Treatment Court which has been recognized by the Pennsylvania Association of Treatment Court Providers as highly rated and maintaining an 85% success rate in treating addiction
 - Took the knowledge, experience and training of those years of service and developed the treatment program for DON Recovery Services, by drawing upon the strengths and eliminating the weaknesses or gaps in treatment experienced by those within the Treatment Court and providing those services to the general public
-

[illegible][illegible]

Thursday, April 2, 2020

Chris Miller questions for DON Recovery regarding their request for a conditional use at 101 South Mercer Street.

1. Will there be any other tenants in the building?
 - a. If yes, who are they and what do they do?
 - b. If no, is this request pertinent to a particular part of the building?
 - i. If yes, define the applicable part.
 - ii. Is it clearly understood that the PC decision pertains only to the area defined above?
2. Will there be a direct exit to the outside from the space?
3. Will the space be made compliant with the requirements of the 2015 International Existing Building Code?
4. Have other tenants/agencies been resident in the building during the past year?
 - a. If yes, who were they and what did they do?
5. Statements were made to the effect that no drugs would be stored in the space. Does that apply to buprenorphine? Will clients bring their own prescriptions to the facility?
6. Is there a "street market" for buprenorphine?
7. What will be the hours of operation for the facility?
8. Will clients entering or leaving the facility be visibly impaired?
 - a. If yes, will DON Recovery see that they are safely returned to their place of residence?
9. How many clients will be physically in the facility at one time?
10. How many cars will be parked at the facility?
 - a. Will staff parking be secured to limit vandalism?
11. Has the proposed facility been discussed with other nearby residents or property owners?
12. Has there been any interaction with UPMC or Human Services Center to discuss inter-agency support and referrals?

James Farris

From: Phil Berezniak <pberezniak@doninc.org>
Sent: Wednesday, April 08, 2020 10:45 AM
To: James Farris
Subject: RE: answers
Attachments: WRITTEN RESPONSE TO PLANNING COMMISSION QUESTIONS.docx

-----Original Message-----

From: James Farris <Zoning@newcastlepa.org>
Sent: Wednesday, April 8, 2020 10:33 AM
To: Phil Berezniak <pberezniak@doninc.org>
Subject:

-----Original Message-----

From: James Farris
Sent: Monday, April 06, 2020 1:45 PM
To: pberezniak@doninc.org
Subject:

-----Original Message-----

From: donotreply@amcxerox.com [<mailto:donotreply@amcxerox.com>]
Sent: Monday, April 06, 2020 1:30 PM
To: James Farris
Subject:

Please open the scanned attachment

Number of Images: 1
Attachment File Type: PDF

Device Name: VersaLink C7020
Device Location:

Monday, April 6, 2020

Response to Mr. Miller's questions:

1. Yes, there are other tenants within the building presently and others in the process of remodeling their spaces to open.
 - a) DON Insurance (Suite 104); Career Link (Suite 101); Learning Center (Suite 201)
 - b) Each tenant has separate access to their businesses
 - I. It is understood that the Conditional Use request is only applicable to DON Recovery Services, which will be located in Suite 105.
2. DON Recovery Services has its own direct access from the street, none of the consumers will be within the common areas of the other tenants; additionally the designated smoking area is located at the side entrance from the parking lot, and this area is separated from the other tenants. Again, the main entrance is secured and only those consumers with an appointment or business with DON Recovery Services are permitted into the waiting area. This area is protected by buzzer and video link. Consumer's identities are verified before entry is permitted and they are buzzed into the waiting area.
3. DON Recovery Services possesses an occupancy permit from the state and is compliant with the 2015 building code.
 - a) Additionally, DON Recovery Services, pursuant to State Licensing requirements, is inspected yearly by the Commonwealth, thereby ensuring all safety and security procedures are compliant. For example: all fire extinguishers are inspected yearly; fire and medical emergency drills are conducted monthly and results are logged; emergency exit routes are posted in each office; and so on.
 - b) All staff members are trained and take part in the monthly emergency drills.
4. DON Insurance (Suite 104) has been in the building for over a year; Career Link (Suite 101) is in the process of remodeling their space and the Learning Center (Suite 201) is in the process of remodeling their space for occupancy.
 - a) As an aside, Ms. Shaffer and Mr. Hower met with the Board of Directors of the Learning Center and a cooperative and working relationship between the agencies has been established. Moreover, Career Link's officers are likewise aware of the impending opening of DON Recovery Services and have expressed no reservations.
5. Yes, DON Recovery does not store, dispense nor administer buprenorphine (Suboxone) on the premises.
 - a) The consumer choosing the MAT (buprenorphine) program may on occasion be required to bring their unused prescription and strip wrappers (they are required to retain all of the used wrappers of the Suboxone strips) for random medication counts and to ensure they are using the prescription as prescribed and ensuring

no diversion. This random check is done in addition to random checks conducted at their home by our peer support staff members. Requiring a consumer to bring in their unused prescriptions is done only where there is strong suspicion of diversion or misuse.

6. Yes, unfortunately there is a street market for buprenorphine, just as with any other controlled substances. That is why tight regulations and monitoring provisions will be instituted, including the random prescription counts as set forth above; requiring the release/consents signed with the consumer's pharmacy to notify DON Recovery Services of the date and quantity their prescriptions are filled; and in-house laboratory drug screening of consumers is conducted, to name a few of the regulations and monitoring provisions being utilized. Any suspicion or proof of diversion is a basis for at a minimum modification of their treatment program up to the expulsion from the treatment program for serious or continued misuse or diversion of their prescriptions. DON Recovery Services is designed to treat addiction and those who are not serious about addressing their addiction will not be tolerated. We understand that set-backs may and will occur during a consumer's treatment program, however, the diversion of medication will not be tolerated under any circumstance.
7. The hours of intended operation are Monday, Tuesday and Thursday 8:30 a.m. to 4:30 p.m.; Wednesday 8:30 a.m. to 6:30 p.m. and Friday 8:30 a.m. to 2:30 p.m.
8. Any consumer arriving for an appointment visibly impaired will not be treated. Depending upon the severity of their impairment a family member or emergency contact will be notified to pick them up and transport them home; if they are seriously impaired and their health is in jeopardy an ambulance or EMT will be notified based upon the advice of the medical staff. If medical intervention is not needed and if staff cannot contact their family member or emergency contact, DON Recovery Services will ensure that consumer's safety by utilizing a peer support staff member. Their appointment will be re-scheduled and a team meeting will be scheduled to discuss and modify their treatment program or to recommend admission to (and successful completion of) an in-patient program before continuation of their outpatient treatment.
9. The number of consumers present at the facility will be based on the number of appointments scheduled for that day. No person will be permitted except those with an appointment or those present to schedule an appointment. As previously indicated, only those individuals having business or an appointment are admitted to the premises. Loitering or congregating will not be tolerated. However, several consumers may be scheduled during the same time period based upon their appointment, for example: a consumer may be scheduled for a medical follow-up; counseling with the psychologist; an appointment with a drug and alcohol counselor or a group session. However, all persons present will be there for at a specific time and for a specific time period, and generally by appointment only.

10. The parking area for DON Recovery Services is specific for the office and is located directly next to the entrance and is adequate to allow parking for those attending sessions. DON Recovery's parking area is located on the south side of the building, between the building and the bridge. The parking lot can allow for the parking of 25 cars and is monitored with security cameras and is well lighted.
 - a) All staff have access to the parking garage for parking and security. All automatic garage openers are issued and recorded by the building supervisor and as with all DON Recovery Services property, a signed record of the issuance and/or return of the property is maintained.
11. As indicated, both Career Link and the Learning Center are aware of the services offered, and are complimentary and supportive of the concept and mission of DON Recovery Services in that all are geared to improving the life of the individual whether in preparing for and establishing a career; preparing for higher education or technical schools; GED preparation and testing; and even adding English as a Second Language, all services are a part of treating the consumer as an individual and obtaining the specialized services to improve their standing in the community and overcoming addiction and being a part of the recovery community. Moreover, several meeting have been held with several adjacent business owners to appraise them of the program.
12. Yes.
 - a) Our Peer Specialist has reached out and met with UPMC and the emergency department explaining our program and, once operational, an emergency contact will be established to work with those presenting at the Emergency Room.
 - b) Our Peer Specialist has also reached out and met with other service providers within the community such as Children & Youth Services; the Child Advocacy Center; the Crisis Center and others whose services will be incorporated into consumer's treatment program as necessary.
 - c) A meeting has been held with the Human Services Center and with the key mental health services providers within the Community and a working relationship and cooperation of services has been established.
 - d) Additionally, a meeting was held with the new addiction treatment providers with the Lawrence County Jail and with the Lawrence County Commissioners establishing a cooperative working relationship to ensure a continuity of treatment to those exiting the criminal justice system.

Thank you for your time and consideration. Should you have any other questions or concerns please do not hesitate to contact Mr. Berezniak or myself.

Diane Shaffer, Program Director
DON Recovery Services, LLC.

